

COUNTY COUNCIL MEETING – 17 September 2021

Statement from: Councillor Mrs W Bowkett – Executive Councillor Adult Care and Public Health

ADULT CARE

Occupational Therapy Teams

Occupational Therapy (OT) Teams have continued to see an increase in referral rates which is an increase of over 22% on the last year, with 6,775 referrals in total. This increase may be related in part to changes in the operating model of NHS community therapy services, but also increased referrals from Adult Care practitioners as they increasingly are better able to identify the need for OT intervention as a result of the Strength Based Approach work (which is all about maximising independence and resilience). The OT teams continue to deploy service improvements and new ways of working to increase capacity and productivity including improved skill mix and utilisation of Community Care Officers (CCO). The impact of the Covid-19 pandemic remains significant, with a greater reduction in capacity as a result of being "pinged" to self-isolate, than at the start of the pandemic. Despite these challenges the average waiting time for assessment remains less than 2 months at 58 days – a significant improvement on previous performance.

Improvement Programme

Analysis using the independent IMPOWER INDEX suggests that Adult Care is much better in delivering services at lower than average spend compared to other local authorities; and has strong foundations to move from being good to great; which is why there is an Improvement and Development Programme across the Directorate to identify and implement interventions to improve outcomes for individuals and maximise independence across the care pathway. This has included working with frontline teams to embed strengths-based approaches into practice and ways of working.

Interventions have been trialled, embedded and scaled, with demonstrable impact on outcomes and demand though full roll-out will take 18 months. Early impact has been seen across the care pathway, through improved outcomes for individuals, and through winning 'hearts and minds' of frontline teams - demonstrably changing the practice and culture of teams involved.

Performance data has been captured throughout work with teams, which has enabled the teams to reflect on their approach and to demonstrate the impact of the changes they have introduced.

Case studies highlighting the positive impact of utilising strengths based approaches, and demonstrating the impact on increased independence have been captured throughout work with front line teams.

Headlines of key impact achieved across ACCW during various interventions have been outlined below:

Front Door	Wellbeing Service	AFLTC Assessment Teams	AFLTC Review Teams	LD Teams
<p>68%</p> <p>Overall reduction in CSC conversations leading to a referral to ASC teams</p> <p>(53% of conversations initial trial baseline, ongoing reduction to 17% of conversations by 6 weeks after roll out complete)</p>	<p>100%</p> <p>Increase in Wellbeing Service conversations resulting in information, advice and NFA during initial trial</p> <p>(From 17% of conversations in week 1 to 34% of conversations in week 6)</p>	<p>142%</p> <p>Increase in signposting following ICs/ assessments in Louth team (33% of conversations in week 1 to 80% of conversations in week 6)</p> <p>55%</p> <p>Proportion of initial reviews resulting in decrease in support or avoided an increase in support in Sleaford team</p>	<p>22%</p> <p>Proportion of Adult Frailty reviews resulting in decrease in support needed or avoided an increase in support in West Review team</p>	<p>10%</p> <p>Average proportion of LD reviews resulting in decrease in support needed or avoided an increase in support</p> <p>(Trial team 21%, Lincoln & Hykeham 6%, Sleaford & Spalding 3%)</p>

Lincolnshire Adult Care and Community Wellbeing Market Position Statement 2020-2023

The Adult Care and Community Wellbeing Market Position Statement 2020 – 2023 is now live and accessible online, via the Lincolnshire County Council website. The purpose of an MPS is to satisfy one of the requirements in the Care Act outlining the Council's strategic direction surrounding the care and support market, what services are currently being delivered within the sector and to inform current and potential providers of upcoming business opportunities. It is intended to be used by providers to plan for the future, informing business choices such as investment in capital or personnel.

Mental Health - Managed Care Network (MCN)

The Managed Care Network is an alliance of community groups and organisations across Lincolnshire which offers a variety of support activities services and projects that provide people with structure and choice in their lives whilst helping them to maintain their wellbeing in the community.

Whilst the MCN will continue to offer this excellent range of support and services, the management of the network has recently transferred from 'Lincolnshire Partnership NHS Trust' (LPFT) to 'Shine Lincolnshire' who are currently undertaking the administration for the funding of Wave 2 Community Mental Health Transformation Funding.

Shine are a well-established and knowledgeable mental health support service with strong local connections. They are working closely with LPFT to ensure a smooth transition of the service, whilst continuing to deliver the fantastic work which has been achieved to date. LPFT continue to work in partnership with Lincolnshire County Council to support and promote local services, community groups and organisations through the remainder of the current phase of projects and funding.

Mental Health Transformation

Adult Social Care and other system partners have supported Lincolnshire CCG and LPFT with a successfully bid for the following additional Mental Health funding in Lincolnshire for the period 2021/22:

- £1.4 million has been allocated for the Wave 2 Community Mental Health Transformation Funding. This funding has been allocated to expand the Community Transformation Programme to an additional four sites:
 - East Coast (SOLAS, East Lindsey, First Coastal)
 - Lincoln North (Imp)
 - Stamford (Four Counties)
 - Countywide integrated place based Mental Health Teams
- £500K has been allocated for the expansion of the Mental Health Liaison Service.
- £375K has been allocated for Community Crisis Alternatives which will be used to expand crisis support on the East Coast.

Mental Health Act Consultation

The Mental Health Act White Paper is currently under review with a key focus on improving the patient experience in each element of the pathway. Mental Health as my colleagues will know is a personal priority of mine and I am pleased that it has also been identified as a priority in the Lincolnshire Joint Health and Wellbeing Strategy and in the NHS Long Term Plan. It was agreed that as part of our system collaboration we would work together on the response, demonstrating how we are operating as an integrated health and care system. Feedback from the consultation will be used to inform the final drafting of the revised Mental Health Bill.

Team Around the Adult Initiative

The Team Around the Adult (TAA) initiative continues to go from strength to strength. Since the initiative commenced in February 2021, the two employed Coordinators have dealt with twenty-nine people directly and discussed and supported an additional fifty-nine with other professionals. To date the feedback received on the help and support this has offered in respect of some of the most complex and challenging cases has been positive; there have already been some significant achievements which have greatly improved outcomes for individuals and demonstrate that by working creatively together, we can ensure that the most vulnerable and disconnected people in Lincolnshire get the right support at the right time.

The TAA initiative has adopted a pro-active approach to collating and sharing knowledge, experience and evidence of 'what works' with partners across Lincolnshire in order to support a creative approach to working with those who don't always engage with traditional services. This has been facilitated through multi-agency online practice forums covering a plethora of areas including; working with people who misuse substances, applying strengths-based approaches in practice, gaining insight into sex-offending behaviour and understanding the meaning of safeguarding. These have proved very popular with good representation from a wide-range of partners. These are supported by the monthly TAA newsletter which currently has over two hundred subscribers. If you would like to receive a copy please contact the TAA coordinators at TAA@lincolnshire.gov.uk

Learning Disabilities In-House Day Centres

Lincolnshire County Council's in house day services continue to work closely with families to support disabled people across the County. All families have been offered support and the service has been able to respond positively to each families request regarding a resumption of the service. Service uptake continues to increase and in July 2021, the service was able to operate at 80% of pre pandemic levels in terms of people supported, whilst still adhering to Covid 19 guidance. The service continues to maintain community-based activities and a virtual offer for people not currently returning to the centres. An action plan has also been developed to support a wider care offer.

PUBLIC HEALTH

Covid-19 Update

As we entered step 4 of the government road map and more businesses began returning to “the new normal”, the Public Health Team continued their efforts in response to the pandemic. Key work streams including testing, vaccination, communication and outbreak response continue to be ramped up and stepped down as case rates and outbreaks fluctuate locally.

Most recently, the team have led the response to a sharp rise in cases in Lincoln. This has included the following measures across the City of Lincoln:

- Increasing access to testing on the high street using an agile testing unit, near to the areas with the highest number of cases
- Working with the NHS to co-locate a pop-up vaccine hub alongside this testing unit in City of Lincoln
- Working with local night-time economy businesses to promote local testing and vaccine uptake
- Working with district council environmental health teams to assess if businesses are operating in a safe manner, and what can be done if they are not
- Deployment of an outreach team to engage with the local 18–30-year-old population, providing test kits and signposting to vaccine drop ins
- Working with local businesses which are regularly accessed by the target population, to provide customers with LFD test kits.

The Health Protection Team continues to support care homes and the local health and care sector. Testing for those displaying obvious Covid symptoms will continue until the end of the year at the earliest, with asymptomatic testing being reviewed by national government in September.

With the return to schools in September, the Health Protection Team have been providing additional support to educational settings. A series of webinars were held with schools at the end of the summer break, to help staff navigate the testing landscape and to make them aware of key updates to guidance published over the summer, which will help inform them

on how to keep themselves and children safe and reduce the disruption of Covid in these setting.

Substance Misuse

Substance misuse services continue to follow national guidance, delivering face to face interventions using personal protective equipment (PPE) and lateral flow tests to ensure staff and client safety. Although many sessions are being delivered virtually due to their popularity during Covid restrictions, face to face groups and appointments are now more widely available as recovery plans are implemented.

I am pleased to announce that Lincolnshire has been successful in securing more than half a million pounds (£506,000) of new funding from Public Health England to improve substance misuse services; specifically, criminal justice provision and reducing drug related deaths. This funding has allowed services to recruit additional workers including a criminal justice team, mental health liaison staff and a dedicated female worker. There is also provision for residential rehabilitation and an innovative peer-to-peer scheme to reduce overdose deaths in hard-to-reach communities. We have also been successful in securing a further £382,000, as part of a consortium with Leicestershire and Rutland Councils, to provide residential alcohol and drug detoxification treatment.

Falls Response Service

I am pleased to confirm that the Falls Response Team continues to support people across Lincolnshire following the launch of the new permanent service in April 2021. The service is delivered by Lincolnshire Integrated Voluntary Emergency Services (LIVES) through their Community Emergency Medicine Service (CEMS) and funded jointly by Lincolnshire County Council and Lincolnshire Clinical Commissioning Group. The funding provides three fall teams across the county, with specially equipped vehicles able to perform diagnostics, lift patients from the floor and provide emergency treatment.

The initial figures for the April to June 2021 period show:

- The service supported 604 people, continuing the level of response achieved during the pilot programme.
- 84% of people attended by the service were aged over 60 and nearly half (48%) were aged 80 or above.
- Two thirds (66%) were discharged at scene, either by the falls crew or with the assistance of CEMS or East Midlands Ambulance Service (EMAS).

In line with the key purpose of the service, lifts or assisted recovery from the floor were the most common interventions. The crews have also provided Community First Responder (CRF) care, administered pain killers and provided ECG readings for remote review as required. The scheme continues to be a fine example of partnership working and innovation in Lincolnshire.

Chief Medical Officer's 2021 Annual Report – Health in Coastal Communities

I am sure you saw the reports in the media over the summer following the publication of the [Chief Medical Officer's \(CMO\) 2021 Annual Report](#) and the poorer health outcomes for people living in coastal towns. The report highlights that, despite the significant efforts of local leaders, coastal communities continue to have a high burden of health challenges across a range of physical and mental health conditions, often with lower life expectancy and higher rates of many major diseases. Lincolnshire contributed to the report by providing a case study on the issues facing our coastal communities in East Lindsey.

I would urge colleagues to read the report and support the CMO's recommendation for a cross government strategy to improve the health and wellbeing of coastal communities with a particular focus on improving housing, environment, education, employment, and transport.

Sexual Health Campaign

A summer campaign to promote good sexual health has been launched on social media to nudge people to take action and protect themselves from unwanted pregnancy and sexually transmitted disease. The campaign is positive and vibrant with lots of information on where to find support and advice. As lockdown easing continues and we get into a summer of fun and relaxation, the messages are very timely. Follow the sexual and reproductive websites - [Lincolnshire Sexual Health \(LiSH\)](#) and social media [@LCHSSexHealth](#) and [Positive Health](#).

Online Financial Assessment Tool

I am pleased to announce that at the end of June 2021, the Adult Frailty and Long-Term Conditions West Team started to use an online financial self-assessment tool for non-residential cases. The online assessment has been offered by Social Workers where they see it is appropriate for the person to complete the form online.

We have received feedback and are continuing to develop and improve the system. From September 2021, we are planning to make the assessment available for all people in receipt of mental health support from LPFT. We believe that this cohort of people is much more likely to use the online form compared to Adult Frailty teams. Once we have reviewed the roll out with LPFT, we will then look at rolling out the online financial assessment tool for non-residential cases across every team in the county.

We are continuing to develop the residential assessment part of the system, which should be ready for a rollout in winter 2021/22.

Wellbeing Service

The [Wellbeing Lincs Annual Report](#) is now available. The service has played a key part in our Covid-19 response in addition to continuing to provide its core service.

Homes for Independence Blueprint

I am delighted to share the final version of Lincolnshire's Homes for Independence Blueprint [Lincolnshire Homes for Independence](#), developed with District Councils, the CCG, housing providers, Police and others through the Housing, Health and Care Delivery Group (HHCDG). As the new HHCDG chairman, Cllr Gray will oversee progress to achieve its ambitions through a formal Delivery Plan. The document is published on the LRO - [Lincolnshire Homes for Independence](#).

One You Lincolnshire

I am pleased to inform colleagues that Lincolnshire has secured an additional £425,000 to expand our offer of support to Lincolnshire residents who are looking to lose weight, move more, go smoke free or drink less. Being healthy and happy will help us all as we all look to move on from the pandemic, and Lincolnshire's Integrated Lifestyle Service, One You Lincolnshire, will now be able to support an additional 2,000 individuals to achieve their goals. This additional funding will be used to increase our offer of support in several key areas:

- Digital interventions (via the 'Gloji' digital weight management app)
- Additional support for people with a diagnosed mental health condition
- Post-pregnancy support
- Additional support for men who want to lose weight, including expansion of the 'Man vs Fat' challenge

Further information on One You Lincolnshire is available at www.oneyoulincolnshire.org.uk.

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